

(Translation)



## **Business Continuity Management Policy**

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Currently, the business environment is rapidly changing, and there are risks from the uncertainty of various factors that may impact business operations. SEN X Public Company Limited and its subsidiaries (the 'Company') recognize the importance of preparing a business continuity management plan, management steps, and ensuring that all employees are well-prepared to enable the business to continue its operations smoothly. This will protect the interests and build confidence among all stakeholders. The Company has established a business continuity management policy as follows:

1. The Company has developed a Business Continuity Management (BCM) system in accordance with the Business Continuity Management standard framework, which includes a crisis management plan and a business continuity management plan. These plans are implemented across the Company and its subsidiaries.

2. The Executive Committee (ExCom) is designated as having the highest responsibility for overseeing risk management across the organization, including business continuity management. Its duties include reviewing relevant policies before they are approved by the Board of Directors. The committee is also responsible for defining the framework and processes for business continuity management to ensure that crisis situations impacting the organization's operations are adequately prepared for and can be effectively managed.

3. The Company has established a task force to manage emergency situations, composed of executives from various departments. The task force is responsible for assessing the severity of incidents, determining appropriate measures to address the situation, and monitoring its progress. Additionally, the task force is tasked with deciding which management plan to implement in order to return the situation to normal as quickly as possible and reporting progress and performance results to the Executive Committee (ExCom).

4. The Company has assigned the Risk Management team to oversee the overall Business Continuity Management system. They will coordinate with representatives from each department involved in critical business processes to ensure that the measures are implemented effectively.

5. The Company has assigned the Risk Management team the responsibility of developing the Business Continuity Management plan, determining testing methods, and making necessary updates to ensure the plan is complete, accurate, and up-to-date. The plan will be reviewed at least once a year or whenever there are significant changes.

6. The Company promotes awareness among all executives and employees regarding their participation, support, and adherence to the Company's Business Continuity Management policy, as part of building a Risk Culture within the organization.

This Policy has been considered and approved by the Board of Directors at the meeting No. 1/2025 on 26 February 2025 onwards.

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Mr. Woramit Krutto

Chairman of the Board of Directors

SEN X Public Company Limited